



Call Center Reservationist

Fury Water Adventures, known for creating lifetime memories for guests who experience our unique Key West watersports trips, has an opening for a full time Call Center Reservationist. We have a culture rooted in exceptional customer service, safety, and integrity; and, as a company, we make it a point to use good judgement, fairness, and common sense to meet our challenges. You'll find that our team consists of talented, dedicated people who share our enthusiasm and sense of pride.

The ideal candidate loves talking to people, has a sales mentality, has a positive attitude, is reliable, has strong communication skills, is a team player, and possesses a willing-to-please demeanor. Reservationists are typically the first point of contact for our guests and therefore have the opportunity to make a lasting impression.

Primary job duties include: answering phones, emails and live chats, inputting accurate reservations, ensuring guests are aware of tour restrictions, safety guidelines, departure points and times, providing support for outside sales staff and answering all guest inquiries. Previous call center or sales experience is beneficial. Basic computer skills required. Must be willing to work when guests love to play! (Weekends, Evenings & Holidays)

If you've got what it takes, we'll provide the rest:
Great pay (hourly + commission!)
Great Benefits; health, dental, and vision insurance
Fun workplace
Family atmosphere
Full training

If you are committed, dependable, and want to join an organization you can be proud of, we'd like to talk to you! Stop by our management office M-F, 8:30am – 4:30pm at 313 Margaret Street to complete an application.

Equal talent will always get equal opportunity
Drug Free Workplace / Criminal Background Checks Required